

CASH KIOSK HOW TO MAKE A PAYMENT

See below instructions for paying your Premium, Cash Loan, APL loan, Mortgage, Colina General premium or making a UL Deposit.

*The machine does not accept coins or distribute change.
Any excess funds will be applied to your account.*

STEP 1

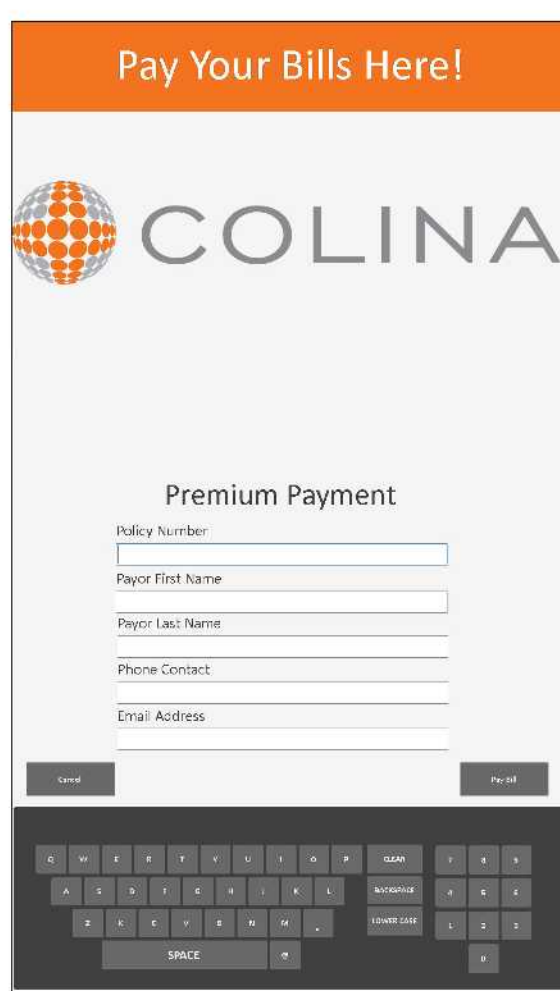
- Select the bill you would like to pay

Premiums and bills should be paid one at a time.



STEP 2

- Enter policy number
- Payor's first name should we say "payor" based on the screen prompt? or "policyowner" Does it matter if someone else is paying who does not own the policy and he/she enter their name
- Payor's Last name
- Payor's phone number
- Email Address
- Click 'Pay Bill'



STEP 3

- Insert payment (the machine accepts both Bahamian and US currency)
- Click 'finished'



STEP 4

- Select whether you would like to 'see receipt' or 'print receipt'



For help, contact us at customercare@colina.com.